

## Rutland Polo Club questionnaire

Are you a member \_\_\_ or not a member of RPC \_\_\_ please tick accordingly,

Please score using 1 as poor/ don't agree / unlikely to 10 Very good/ Fully agree / Very likely, or N/A if for example it is a club issue and you are not a member.

1) If you played in our tournaments in 2016 how well did the club assist you in telling you where and when to play 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A

2) If you played in our tournaments did you mainly find the grounds in good condition 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A.

3) The club fully met your needs with club chukkas 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A.

4) The club generally has a friendly and welcoming atmosphere 1, 2, 3, 4, 5, 6, 7, 8, 9, 10.

5) Will you automatically renew your RPC members Yes \_\_\_ No \_\_\_ N/A

6) If No to 4) above, do the plans described in the letter make it more likely you will renew your membership for 2017 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 N/A.

7) Will you take advantage of weekly weekend chukkas Yes \_\_\_ No \_\_\_

8) There were enough club matches 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 N/A.

9) There are enough development opportunities for you as a player 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A.

10) There were sufficient tournaments for your handicap level 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A.

11) There were enough social occasions at the club 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 or N/A.

Please suggest any further improvements that you would like to see

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